

City of Tshwane Contact Numbers

Waste management complaints:

All: 012-358-0577/9

Domestic bin complaints:

East: 012-358-0526

Bins not lifted/emptied:

Tel: 012-358-9461/0592

By-law offences

(For example, illegal street trading and illegal night club activities):

External: 012-358-0070

Toll-free: 080-111-1556

Electricity-related complaints:

External: 012-358-9999

Toll-free: 080-111-1556

After-hours sewerage complaints:

080-000-4135

Storm water drainage and pothole repairs:

012-358-0614 or

pothole@tshwane.gov.za

Reporting of water problems:

External: 012-358-2111

Power failures:

External: 012-339-9111

Power failure reporting by SMS:

“Power and your acc no.” to 082-612-0333, example: “power 5120369”

Meter readings:

Email:

meterrecords@tshwane.gov.za

Fax to: 012-359-6888, five days before billing date only.

Telephone to: 012-358-9999:

choose option 2 and then option 4

Fire and emergency medical:

Tel: 10177, 012-358-2124, 012-310-6200

Metro police accidents reports:

Tel: 012-358-7244 /7114

Traffic fines info:

Tel:012-358-7154/7157/7088/7089

Reporting faulty street lights:

Tel: 080-1111-556, 012-358-9999 or 012-358-2540/1

E-mail: streetlights@tshwane.gov.za